

ACCESSIBILITY STATEMENT

Aging Services, Inc. is committed to promoting digital accessibility for people with disabilities. We are continually improving the user experience for all site visitors and applying the relevant accessibility standards. Aging Services, Inc. is actively taking careful measure to ensure an excellent user experience, regardless of the assistive technology being used to access this site.

CERTIFICATE & CONFORMANCE STATUS

This is to confirm that this site is making good-faith efforts by software developers to meet standards set by the WCAG 2.1 (Web Content Accessibility Guidelines 2.1) at the AA level. The **WCAG 2.1** AA level covers a wide range of recommendations for making Web content more accessible. WCAG 2.1 AA level guidelines include specific details on how to develop accessible Web content. This statement certifies that specific techniques are being applied for the Success Criterion detailed by WCAG. As a result, this website`s content is being made more accessible to a wider range of people with disabilities, including blindness and low vision, deafness and hearing loss, learning disabilities, cognitive limitations, limited movement, speech disabilities, photosensitivity and combinations of thereof. By actively implementing and adhering to these guidelines, this website`s web content will become more usable to users in general. Using the accessibility widget is subject to the [privacy policy](#).

MEASURES TAKEN TO MAKE THIS WEBSITE MORE ACCESSIBLE

Aging Services, Inc.'s Automatic system, team of developers, designers and content accessibility experts actively review, remediate and test this website by performing multi-layered accessibility testing and analysis of the new and updated accessibility measures and web content. As part of the process to make this website more accessible, adjustments are made regularly which include JavaScript & CSS work. The process also includes accessibility modifications for assistive technologies (e.g. NVDA, JAWS etc.).

COMPATIBILITY WITH BROWSERS AND ASSISTIVE TECHNOLOGY

Our mission goal is to be able to support the widest array of browsers and assistive technologies as possible. We have therefore invested efforts to support popular systems with high market share, including Safari, Chrome, Firefox, and Opera. We have also addressed JAWS and NVDA assistive technologies for Windows and MAC.

IN ADDITION, THE FOLLOWING MODIFICATIONS WERE MADE DURING THE AUDIT TO MAKE THIS WEBSITE ACCESSIBLE:

- Enable keyboard navigation
- Fonts – Ability to increase and decrease the site font, adjust, align etc.
- Change color contrast based on dark background.
- Change color contrast based on a light background.
- Change the Site's colors.
- Matching and monochrome option for color blind people.

- Change the font for readability.
- Increase the cursor and change its color to black or white.
- Increase the display to 200%.
- Highlight links on the site.
- Highlighting headers on the site.
- Display an alternative description of the images.
- Increase the content chosen by the cursor, shown in a tooltip.
- Describe words by mouse selection.
- Displays the site`s contents in a new window clearly and readable.
- Enables users to type contents using the mouse.
- Stops blinking and flashing of moving elements

TECHNICAL SPECIFICATIONS

Accessibility of this website relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML
- WAI-ARIA
- CSS
- JavaScript

These technologies are relied upon for conformance with the accessibility standards used.

LIMITATIONS, ALTERNATIVES AND DISCLAIMERS

Despite our efforts to ensure accessibility of this website, there may be some limitations. Below is a description of known and possible limitations, and potential solutions. Please contact us if you observe an issue not listed below. Using the accessibility widget is subject to the our [privacy policy](#) which can be found at the company`s website.

USE OF THIRD-PARTY SITES & COMPONENTS

When 3rd party components or websites are used on the website, such as Facebook, Instagram, YouTube, Twitter, chats and others, which are not controlled by us, may present challenges for individuals with disabilities that we are not able to remedy.

Here are samples of Accessibility Policies provided from some 3rd party sites:

- Facebook accessibility policy
- YouTube accessibility policy
- Instagram accessibility
- Twitter Accessibility
- LinkedIn Accessibility

CONTACT DETAILS OF A COMPLIANCE OFFICER

It is our intention to resolve any complaint to your satisfaction, however, should you have any questions about our accessibility policy, including any requests to exercise your legal rights, please contact our email:

jmaust@agingservicesinc.com

FEEDBACK

Despite our efforts to make site browsing accessible for people with disabilities, some pages may not be accessible, or the appropriate technological solution has not yet been found. It is possible that some pages or sections on this website have Human mistakes, for a variety of reasons. We are dedicated to keep improving the accessibility features and interface of our product.

Notice something wrong? you are most welcome to reach out to us at jmaust@agingservicesinc.com

NOTES & COMMENTS

Despite our efforts to make site browsing accessible for people with disabilities, some pages may not be accessible, or the appropriate technological solution has not yet been found.

We continue our efforts to improve site accessibility as much as possible, with the belief and moral commitment to enable the site to be used by the general population, including people with disabilities.

To contact Aging Services, Inc., you can contact us by using the “contact” button and filling out the form. You may also reach out to us by email at jmaust@agingservicesinc.com